



AUSTRALIA

Annual Report 2014/15



ASSOCIATED ORGANISATIONS



VISION, PURPOSE & VALUES

Vision

Our preferred future in 2020:

TRY

Victoria's enterprising social investor

Helping those who need it most

Purpose

TRY delivers a brighter future through learning and community programmes . . . for those who TRY!

Values

In all that we do we will:

- Involve and get involved in our communities
- Be loyal, dedicated and positive
- Make ideas happen
- Invest in those who TRY

CONTENTS

Locations & Contacts	1 – 2
Organisational Chart	3
Message from the Chairman & Chief Executive Officer	4 - 5
Board of Directors	6
Executive Team	6
TRY Children’s Services Report	8 - 9
TRY Enterprises Report	10 - 11
Fundraising and Events	12
TRY Mentoring Report	13 - 16
Major Supporters, Trusts and Foundations	17 - 18
Roll of Honour	19

LOCATIONS & CONTACT DETAILS

CORPORATE OFFICES

Building 2
1st Floor
88 Ricketts Road, Mt Waverley 3149
☎ 8545 9500
☎ 8545 9599
✉ info@try.org.au
W: www.try.org.au

FUNDRAISING

Mega Bingo Clayton
Unit 18, 14 – 26 Audsley Street
CLAYTON SOUTH 3169
☎ 9544 2958
✉ info@megabingo.com.au

Community Fundraising
Unit 18, 14 – 26 Audsley Street
CLAYTON SOUTH 3169
☎ 0427 690 807
✉ collections@try.org.au

TRY CHILDREN'S SERVICES: *PRESCHOOLS & CHILD CARE CENTRES*

Altona Gate Kindergarten
80 Walker Close ALTONA NORTH 3025
☎ 9314 7895
✉ altonagate@try.org.au

Bellevue Hill Preschool
14 Royal Crescent HILLSIDE 3037
☎ 9390 4701
✉ bellevuehill@try.org.au

Coburg Preschool
98 Bell Street COBURG 3058
☎ 9354 5227
✉ coburg@try.org.au

Crib Point Preschool
7 Cayley Avenue HMAS CERBERUS 3920
☎ 5983 9348
✉ cribpoint@try.org.au

Diggers Rest Preschool
Plumpton Road DIGGERS REST 3427
☎ 9740 1337
✉ diggersrest@try.org.au

Doncaster Gardens Preschool
53 Victoria Street DONCASTER 3108
☎ 9848 7737
✉ doncastergardens@try.org.au

Fairy Hills Kindergarten
7 Thyer Road EAST IVANHOE 3079
☎ 9499 5429
✉ fairyhills@try.org.au

Grace Park Preschool
179 Nepean Street, GREENSBOROUGH 3088
☎ 9435 6179
✉ gracepark@try.org.au

Harbard Street Kindergarten
Harbard Street THOMASTOWN 3074
☎ 9465 8693
✉ harbardstreet@try.org.au

Kingsway Pre School
1 Kingsway MELTON 3337
☎ 9743 2691
✉ kingsway@try.org.au

**Lancaster & Frank Harley House
Childcare Centre**
698 Malvern Road PRAHRAN 3082
☎ 9510 7385
✉ prahran@try.org.au

Laurel Street Kindergarten
Laurel Street WHITTLESEA 3757
☎ 9716 2153
✉ whittlesea@try.org.au

Melton West Preschool
2-4 West Melton Drive MELTON WEST 3337
☎ 9743 5914
✉ meltonwest@try.org.au

Mernda Village Kindergarten
70 Mernda Village Drive MERNDA 3754
☎ 9717 6066
✉ merndavillage@try.org.au

Mill Park Preschool
Mill Park Drive MILL PARK 3082
☎ 9404 2623
✉ millpark@try.org.au

Montmorency Occasional Care
16 Mountain View Road
MONTMORENCY 3094
☎ 9434 3131
✉ montmorency@try.org.au

Mt. Carberry Preschool
35 Exford Road MELTON SOUTH 3338
☎ 9743 5914
✉ mtcarberry@try.org.au

LOCATIONS & CONTACT DETAILS

TRY CHILDREN'S SERVICES: *PRESCHOOLS & CHILD CARE CENTRES*

North Cheltenham Kindergarten

71 Argus Street CHELTENHAM 3192

☎ 9583 7066

✉ northcheltenham@try.org.au

North West Brunswick Kindergarten

34 Rose Street BRUNSWICK 3056

☎ 9386 5676

✉ nwbrunswick@try.org.au

Oakbrook Preschool

36 Holroyd Drive EPPING 3076

☎ 9401 1695

✉ oakbrook@try.org.au

Parkwood Green Preschool

Cnr Community Hub & Catherine Drive
HILLSIDE 3037

☎ 8361 6506

✉ parkwoodgreen@try.org.au

Peninsula Montessori Centre

7 – 9 Frank Street FRANKSTON 3199

☎ 9783 2800

✉ pmc@try.org.au

Playford Children's Centre

3 Langford Drive PLAYFORD 5112

☎ (08) 8252 5032

✉ playford@try.org.au

Rockbank Preschool

1175-1177 Leakes Road Rockbank 3335

☎ 9747 1410

✉ rockbank@try.org.au

Roycroft Kindergarten

114 Roycroft Avenue MILL PARK 3082

☎ 9404 4369

✉ roycroft@try.org.au

Showgrounds Children's Centre

Government Pavilion

Showgrounds Village – P2

320 – 380 Epsom Road FLEMMINGTON
3031

☎ 9376 7486

✉ showgroundsc@try.org.au

South Melbourne Mission Kindergarten

Park Towers 185/332 Park Street

SOUTH MELBOURNE 3205

☎ 9699 9662

✉ southmelbourne@try.org.au

South Yarra Preschool

259 Malvern Road SOUTH YARRA 3141

☎ 9804 7569

✉ southyarra@try.org.au

Timboon Children's Centre

11 Hamilton Street TIMBOON 3268

☎ 5598 3020

✉ timboon@try.org.au

Warrabee Park Preschool

10 The Romeo BUNDOORA 3083

☎ 9467 4446

✉ warrabee@try.org.au

Westall Kindergarten

43-45 Westall Road CLAYTON SOUTH
3169

☎ 9546 7252

✉ westall@try.org.au

Whittlesea Child Care Centre

Laurel Street WHITTLESEA 3757

☎ 9716 2153

✉ whittlesea@try.org.au

Wirrigirri Preschool

2 Darebin Place CAROLINE SPRINGS
3023

☎ 9363 0244

✉ wirrigirri@try.org.au

TRY MENTORING

Building 2

1st Floor

88 Ricketts Road, Mt Waverley 3149

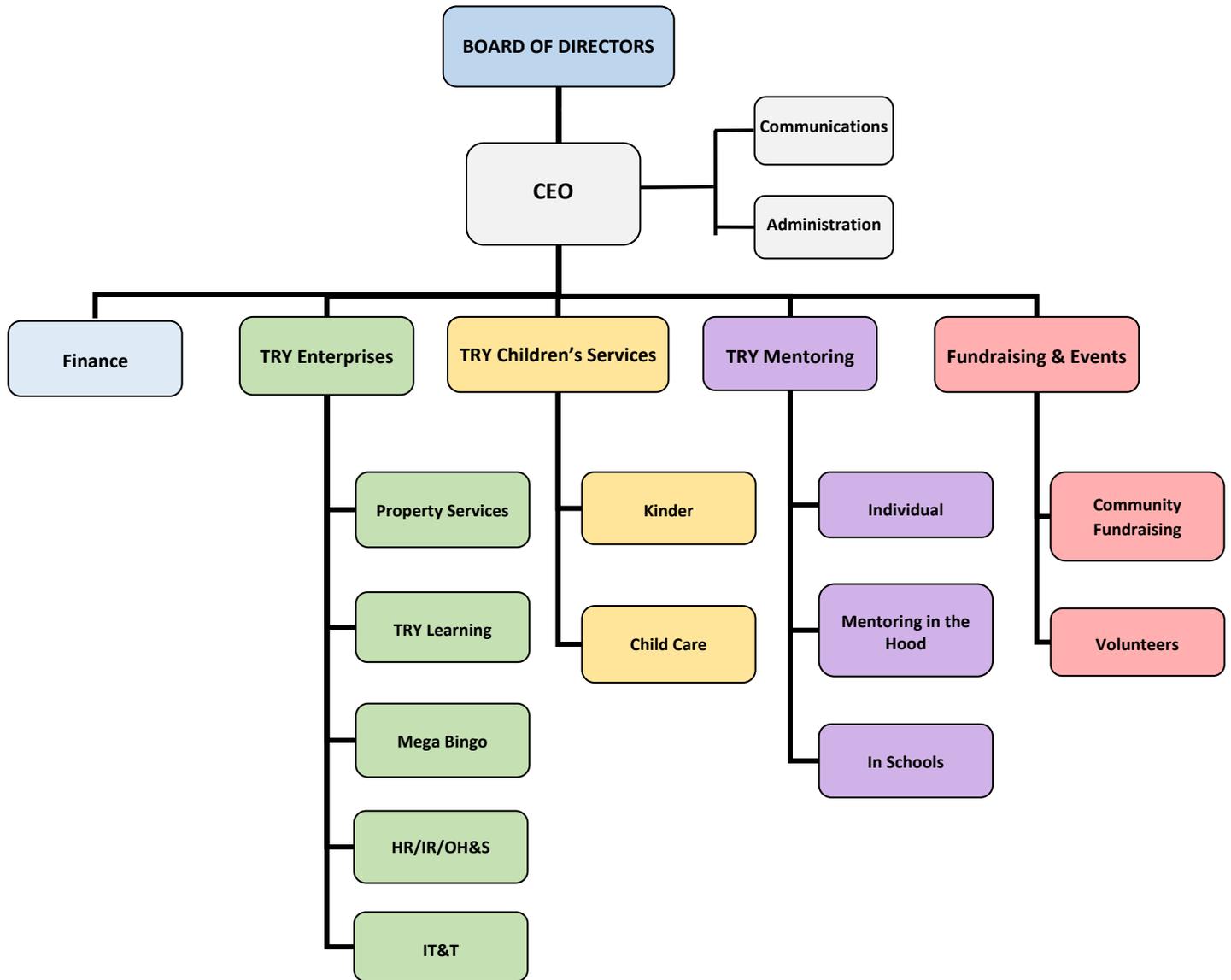
☎ 8545 9500

☎ 8545 9599

✉ mentoring@try.org.au

W: www.try.org.au

ORGANISATIONAL CHART



MESSAGE FROM THE CHAIRMAN AND CHIEF EXECUTIVE OFFICER

Welcome to the TRY Australia Annual Report for 2014/15

There is an old Chinese saying, "May you live in exciting times". For the Australian not-for-profit industry, this neatly sums up the current situation. Nationally changing demographics and increasingly constrained government budgets are impacting the sustainability of many smaller not-for-profits. Recently, from some quarters, there have even been calls at a national level for not-for-profits to 'merge or die'.

TRY is very fortunate to have its own financial resources. Against a background of increasing expectations that charities need to work with governments, councils, industry and other organisations in new ways that bring about greater social impact, the opportunities for TRY have never been greater.

A year ago, in response to this changing environment and as part of our strategic planning we established 5 key directions: improving our financial capability, building a strong team, developing opportunities for growth and innovation, extending our reputation and putting in place processes that will help us do our work as efficiently as possible.

This year we have continued to increase revenue whilst also significantly increasing surpluses in our profit making and fund-raising centres in children's services, training and bingo. We have improved the financial planning and reporting systems that inform our decision-making in all these areas.

These changes have been critical and lay an excellent foundation for our new freedom to expand the impact we can have in the services we have traditionally delivered.

Over the past 12 months we consolidated our reputation: changing the look of our brands while we continue to work towards creating a unified profile and identity. We have continued to improve our systems, processes and reporting procedures. Just two highlights from these areas include establishing the TRY Mentoring brand and achieving 100% accreditation under the new Department of Health and Human Services (DHHS) quality service standards now

MESSAGE FROM THE CHAIRMAN AND CHIEF EXECUTIVE OFFICER

essential for DHHS funding. Achievements such as the latter set a benchmark and lay the groundwork for improving the ways in which we measure what we do.

We have worked hard to provide dignity, meaning and community in our workplace. We have been able to add new expertise to the executive team in the areas of human resources, fundraising and communications which will enable us to continue to build the strength of our team across the entire organisation.

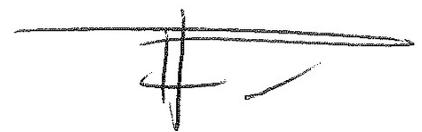
Last year we identified that unless we adapt and innovate to the rapidly changing environment of the not-for-profit sector, we will cease to remain relevant. In October this year we launched TRY Build. Initially TRY Build will target the issues of youth unemployment and housing affordability in the south-east corridor of metropolitan Melbourne.

While there are already many providers in youth services, community housing and the job pathways space, across all sectors there are calls for more integrated approaches. New ways to increase the collective social impact are needed. TRY's long experience in early intervention and support for at-risk youth, together with our capabilities as an accredited RTO and our relationships with governments, councils and businesses, provide us with an enormous opportunity to make an integrated approach a reality.

We have come through challenging and 'trying' times but have come up trumps. We thank everyone, in every part of the TRY family for their dedication, focus and hard work. Your collective achievements over the past year have laid an excellent foundation for a very exciting future.



Helen Robinett
Chairman



Julia Cambage
Chief Executive Officer

BOARD OF DIRECTORS



Helen Robinett | *Chairman*

Associate Director at Integrity and Values, Helen's expertise is in leadership and image management. She works with high-profile managers – corporate executives, politicians, and media personalities, as well as, emerging leaders across various disciplines. Helen also chairs the Mentoring Committee



Craig Bryan | *Treasurer*

BA.Bus, Fellow of the Institute of Chartered Accountants

Craig is an Audit and Assurance Partner with Deloitte Touche Tohmatsu and is the Chair of the Finance Committee.



Basil Jenkins

MBA & BA Science

Basil is recently retired and has held senior roles with Lurgi Group of Companies, Coopers & Lybrand, Western Mining and Mobil Oil. Basil is a member of the Finance Committee



Bernard Morris

Bernard comes with a background in the IT and Finance industries and is a member of TRY Mentoring Committee.



Jovita Gartlan

BA International Trade, BA. Business Management, Masters in Business Systems

Jovita is the Partner at Deloitte in the Strategy & Operations Team and previously held roles at PWC, Deloitte and National Australia Bank. Jovita is a member of the Finance Committee.



Keith Louie

Bachelor of Engineering (Honours)

Keith is currently Group Chief Executive Officer of Aussie Farmers Direct (AFD) and a Director of the Aussie Farmers Group (AFG). Keith has accountability for the home delivery operations of AFD, delivering fresh food to hundreds of thousands of homes around Australia, and also the wholesale operations of the dairy, produce and meat businesses, and the company's digital logistics services offer..



Peter Guy

B.Ec, LLB

Peter is a director of Kennedy Guy. He joined the firm in 1987 after working as in house counsel for a national company. Peter was appointed as a partner to the firm in 1992 and is a member of the Finance Committee.



Michelle Ananda-Rajah *(appointed 30 July 2015)*

FRACP & PhD

Michelle is a consultant physician in general medicine and infectious diseases at Alfred Health with research interests in the clinical epidemiology of infections in patients with impaired immunity, data analytics and preventable harms in hospitals. Michelle is a member of the TRY Mentoring Committee.



Sharon Bates *(resigned 26 March 2015)*

BA Engineering (Hons), BA of Arts, Masters in Business Leadership, Graduate, AICD Company Directors Course

Sharon is a corporate strategist with specialist skills in business transformation and operations effectiveness. Sharon is Chair of the TRY Mentoring Committee.

EXECUTIVE TEAM



Julia Cabbage

Chief Executive Officer

Commencing in March 2013, Julia has held a number of successful high level management roles, including most recently 9 years as CEO of Procurement Australia, 4 years as National Executive Director & Company Secretary with Family Business Australia and prior to that, as CEO of Mid North Coast Development Corporation in NSW. Julia is ideas driven and results oriented, committed to making a difference, providing clear leadership and achieving results.



Bill Bardsley

General Manager Operations

Bill has over 20 years' experience working in a wide range of senior management roles in the public, private and not for profit sectors. His roles and responsibilities have encompassed Business Management, Human Resources Management, Industrial Relations and Occupational Health and Safety, people management, client relationship management, contract management, strategic and business planning, project management and financial management. Bill has worked with small teams up to companies employing 700 people. He has a passion for organisational improvement, bottom line growth and developing people and businesses to realise their potential.



Grace Gallicchio *Bachelor of Business & Diploma of Education*

General Manager TRY Children's Services

Joining TRY Australia in October 2013, Grace brings a vast range of private sector experience in finance, human resources and general management in a number of industries. Grace combines her qualifications with a professional interest in how people in organisations can be best supported to achieve both personal and business objectives. Grace is committed to delivering best practice across all of TRY's Children's Services.



Tricia Ciampa *MBA, BA (Rec)*

General Manager TRY Mentoring

Starting as a Vacation Care Leader in 1995, Tricia is one of the longest-serving staff members at TRY. Taking on various roles from Doncaster Activities Centre Manager to General Manager Children's Services. In her more recent role of Executive Officer of the TRY BBBS Melbourne program, Tricia has established a range of skills and experience including change management, strategic planning and policy development.



Lindsay Kelly

General Manager Communications

Lindsay has joined TRY with twenty-five years' experience in creative directing, brand development and articulating unique value propositions for organisations, events and physical sites around SE Australia and internationally. He has operated his own successful business for two decades and has worked with start-up businesses, private and public sectors and not for profits. He has designed and implemented many brand makeovers and communication plans across electronic and print media that have built reputations with proven results of customer buy-in.



Megan Johnson *Bachelor of Business (Mktg & HR Mngt)* [appointed 30 September 2014]

General Manager Corporate Fundraising & Events

Megan comes to TRY Australia with over 11 years' experience encompassing account management, business development and event management in a corporate and non-profit environment. As a driven and dedicated relationship manager, Megan relishes new challenges and strives to create and maintain excellent working relationships.



Kate Linton *CPA*

General Manager Finance, Public Officer & Joint Company Secretary

Kate is a qualified CPA and joined TRY Australia in June 2013. She brings 20 years' experience in commercial industries such as hospitality, retail, property development, property and airport management and residential building. For the last four years, Kate has worked in the Not-for-Profit Sector and is committed to its future. She is currently completing her Masters in Social Investment and Philanthropy and is a member of the Finance & Investment Committee.



Greg Lavis *Graduate Certificate in Business (Executive Administration)* – *elective pending*

Administration Manager, Board & Company Secretary

Following a career in the public & private sectors in administration, information technology & executive support, Greg joined TRY in February 2009. Since then Greg has undertaken a variety of roles and projects. Greg's current responsibilities see him focused on providing administrative and corporate management services, including that of Board and Company Secretary, to enable the achievement of TRY Australia's mission.

TRY CHILDREN'S SERVICES REPORT

Summary

TRY Children's Services has continued to deliver high quality, accessible and inclusive early learning services that are both affordable and sustainable.

Over 2,400 children accessed our services weekly across 23 preschools, occasional care in Montmorency, 6 long day centres in Victoria and 1 long day care centre in South Australia.

Sheryl Le Good joined our management team in May 2015. With over 20 years' experience in Early Year's, Sheryl's knowledge has been a welcome addition.

Sheryl's role has a specific focus on inclusion support designed to assist our staff and families achieve the best outcomes for children.

In line with the National Quality Framework objectives, TRY Children's Services continues to improve the provision of quality education and care offered across our services.

Our commitment to deliver high quality services was reflected in our Assessments against National Quality Standards where we achieved 44 Exceeding ratings across 7 Quality areas.

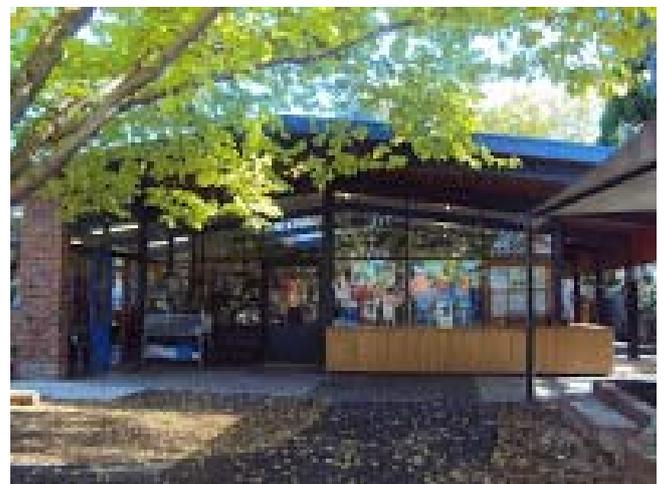
New services

The official opening of the newly renovated and expanded Whittlesea Child Care Centre & Laurel Street Kindergarten was held in October 2015.

We now have four long day rooms and a new 33 place kindergarten room.

Situated as part of the Community Hub which includes Maternal Child & Health, library and community hall, all much welcomed additions to the Whittlesea community.

TRY Grace Park Preschool joined our cluster in January 2015. Providing 3 & 4 year old kindergarten programs, we are proud to be part of the Greensborough community.



Grace Park Preschool

Professional Development

Supporting the professional development of our staff was also a strong focus during the past 12 months.

Network meetings were held across our regions to allow staff to share ideas and have input into our strategic direction.

Our inaugural In-Service Day was held on January 27th 2015 at Windy Hill Essendon.

TRY CHILDREN'S SERVICES REPORT

This day provided an opportunity for meet and greets sessions with all TRY divisions and a networking opportunity for all Kindergarten staff at the beginning of the new school year.

We had presentations from Louise Dorrat (Teamwork and Leadership) and Catherine Hydon (Planning Cycle) who between them, have a wealth of experience and knowledge in the Early Year's sector.

This event is to be expanded in 2016 with two days to be held in January and will include our staff from our long day centres.

Working Bees & Programs



Showgrounds Children's Centre Working Bee

It was another big year for all our services in maintaining and upgrading our outdoor spaces.

The dedication shown by staff and families is much appreciated by the children.

TRY Children's Services, with the support of a number of community corporate partnerships, were able to help out with the garden renovations and working bees at our smaller services.

Conclusion

We say thank you to our staff, who have as always, ensured that our education programs are delivered with the utmost professionalism and integrity.

Thank you also to our wonderful volunteers and families who continue to support TRY Children's Services with their tireless work and support.

A final thank you to our voluntary Board of Directors, corporate services and TRY Divisions and the dedicated support we receive from our CEO, Julia Cabbage.

Over the next 12 months we look forward to working in partnership with our staff, families and communities to develop our programs to deliver excellence in early education for all children.

Grace Gallicchio

General Manager

TRY ENTERPRISES REPORT

Summary

TRY operates three very diverse enterprises, with a strong focus on generating operating surpluses, which in turn are used to support benevolent and charitable programs delivered by TRY.

The enterprises also provide housing maintenance to public housing tenants, training to enhance employment pathways of disadvantaged people and a safe friendly environment for the elderly to be entertained and socialise with friends and acquaintances.

TRY Enterprises includes TRY Property Maintenance, based in Morwell; TRY Learning, a Registered Training Organisation and Mega Bingo, a community bingo centre in Clayton.

In 2014/15, TRY Enterprises generated around \$11.89 million, or 46% of total revenue for the TRY Group. Total Net Income was approximately \$825,000.

TRY Learning

TRY Learning Is a Registered Training Organisation with the capacity to deliver a range of nationally recognised qualifications and short courses.

TRY Learning fulfils an important role in providing a high standard of training to up skill people currently working in, or wanting to start their careers, in the children's services sector.

Students come from varying backgrounds including migrants from Iraq, Pakistan, Sudan, Afghanistan, Somalia, etc.

During the 2014/15 financial year, approximately 2,100 people enrolled with TRY Learning in nationally accredited courses across 11 qualifications, including Children's Services, Training & Assessment, First Aid, CPR, Asthma and Anaphylaxis.

TRY Learning also delivered training to students through the Vocational Education and Training in-schools program (VETis) and through the Traineeship program.

The VETis program delivers the Certificate III in Children's Services qualification to years 10, 11 & 12 students enrolled in local secondary schools.

In the 2015 school year, 58 students from eleven schools and colleges participated in a combination of structured classroom and workplace learning sessions whilst undertaking their normal school studies.

Twelve young Year 11 & 12 students were employed by TRY children's services centres and other providers as trainees to learn and develop their skills in the workplace.

The young students were mentored by skilled childcare staff and gained valuable practical experience in educating and caring for children.

TRY ENTERPRISES REPORT

Mega Bingo

Mega Bingo at Clayton has been operating for more than 26 years and during 2014/15:

- **Around 110,000 patrons played Bingo**
- **\$148,000 in prizes were won each week**
- **Over 450 local children & parents attended a complimentary Christmas luncheon**
- **360 children & parents enjoyed a complimentary Easter luncheon & Easter Egg hunt**

Staff at the community Bingo complex are focussed on delivering a great customer experience where patrons can have fun, socialise with other members of the community, and are entertained in a safe and friendly environment.

A number of promotions were run throughout the year for patrons and the local community including live music and Islander nights with speciality food available through Mega Bingo's own Numbers Café.

Two major 'package nights' were run during the year with patrons sharing in 80 prizes totalling \$220,000.

Approximately \$80,000 was invested in upgrading the facilities to further enhance the customer experience at Mega Bingo.

The dedicated staff and loyal patrons at Mega Bingo continue to provide a major revenue stream that underpins TRY's charitable and benevolent programs and services.

TRY Property Maintenance

TRY Property Maintenance is primarily involved in repair, maintenance and minor construction works in domestic housing and low cost, long term public housing rental property markets.

Operating in the Latrobe Valley since 2000, the enterprise primarily services properties in a 100 kilometres catchment area around its Morwell base.

During 2014/15, approximately 620 jobs were satisfactorily completed, generating revenue of around \$200,000.

Bill Bardsley

General Manager

FUNDRAISING & EVENTS

Throughout 2015, the fundraising and events team delivered a number of activities to continue to develop strong relationships with its corporate supporters and community groups.

Two activities that were a great success for the organisation were Run Melbourne and Raise a Roof. In July 2015 TRY Australia had 20 people walking / running for the organisation, collectively raising \$4,800 in support of the TRY mentoring program.

Additionally, with the supporting partnership of Hydralyte we were able to provide 200 gift bags to participants of the event, allowing TRY to build brand awareness and interest in its mentoring programs.

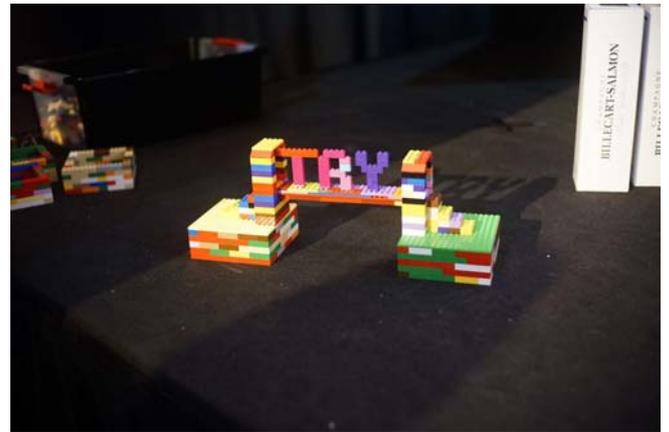


On Friday 16th October 2015 TRY Australia hosted its annual fundraising event, Raise a Roof.



We gratefully acknowledge our many corporate and event supporters for without their support, this event would not have been possible.

With 145 guests in attendance they all enjoyed a three course dinner and the opportunity to reconnect with their inner child by supporting the Lego building competition that we incorporated into the night.



Guests were enthusiastic and very much supported the initiative.

2016 Initiatives

In 2016 the fundraising and events team are committed to continuing to develop and strengthen its relationships with corporate Australia and the wider community.

We look forward to integrating new and exciting initiatives such as, the creation of a supporting committee, ambassador program and other revenue opportunities that will assist the organisation with brand awareness and income generation.

Megan Johnson
General Manager

TRY MENTORING REPORT

The main focus of the year has been exploring new partnerships, developing our own policies and procedures, continuing to create efficiencies in our processes, and launching the TRY Mentoring brand alongside creating our new website. All the while we have maintained delivery of high quality, long-term mentoring programs to as many vulnerable young people as possible.

Creating the TRY Mentoring brand has signified an affirmation of the work TRY has been doing for over 132 years. Our focus is, and always has been, the disadvantaged young people in and around Melbourne.

Over the course of the year we have engaged and supported 219 young people in our mentoring programs, across both one-to-one and group environments. This is a phenomenal result and as our group Mentoring In The Hood (MITH) program continues to expand into new areas, we envisage our capacity to support more young people also growing.

Mentoring brings together young people in need of additional support to develop meaningful relationships with positive adult mentors, be exposed to new learning experiences, and create a connection to their local community for life-long beneficial outcomes.

Specifically, MITH matches a group of around 10 young people to 3-4 skilled adult volunteer mentors that have been assessed and trained for their role, in a local setting (often a school or community space) to meet weekly for a minimum of 12 months.

The program runs for 1 - 1.5 hours per week utilising a specific medium such as fitness, dance, sport, or skills-based activity.

Our MITH program has operated in various sites this year, with a boys' basketball group in Dandenong, a girls' dance & yoga group in Dandenong, a mixed gender group at McClelland College (Frankston), a boys' fitness/boxing group in Frankston, and a mixed gender group at Naranga Special School (Frankston). We also have plans underway to commence a soccer-based mixed gender group at Hallam Senior College later in the year.



Dandenong MITH Boys Basketball Group

Though the activity may be the initial drawcard, the program's focus is on the mentoring relationship between the volunteer and young people and the long-term friendship that can develop as a result of their interaction.

Much of our work cannot happen without the amazing pipeline of volunteers that put their hand up to "be the change they want to see".

TRY MENTORING REPORT

During the year we held eight Information sessions and also attended various Volunteer Expos across metropolitan Melbourne.

Although we had over 250 expressions of interest and enquiries, only 73 volunteer applications were received during the year. However, 73 volunteers were screened in this period as well, and we will continue to promote the program and accept volunteer applications, particularly from areas of high need.

One of the key achievements this year has been successfully undertaking our external accreditation process. In December we participated as a team in an external audit based on the Australian Service Excellence Standards and Department of Health and Human Services (DHHS) Standards, and I can proudly say that we have been assessed as 100% compliant.

This assessment was a culmination of many months of policy-writing, establishing and formalising procedures, and collecting evidence to substantiate the 93 standards. The assessment involved interviews with TRY staff (Mentoring, Finance, HR included), Management, the CEO, Chair of the Board, volunteers and partners.

The assessors also observed our work in action, audited files and read through many items of documentation. This assessment is a requirement in order to continue being funded by DHHS and requires us to develop a continuous improvement plan.

We are proud of this significant achievement, and it is a testament to the commitment and quality of the work conducted by people across the whole organisation.

This year we renewed our partnership with the Malthouse and MaxCap Group who have provided us with a number of free tickets to events.

Having these tickets enables us to provide recreational experiences to young people who may not otherwise have the opportunity to do so.

Through MaxCap's generosity we have sent 10 matches to AFL games at Etihad Stadium in the Medallion Club during the year, and we also held a Volunteer Professional Development session in their board room one evening.



Blake is one of the mentees that enjoyed attending an AFL game with his mentor Cameron

TRY MENTORING REPORT

In the coming year we will continue to foster new relationships and partnerships with other groups and organisations as we see collaboration as the key to addressing the issues and negative influences of disadvantage.

One of our biggest goals will be to engage over 250 young people in mentoring programs. In order to do this we will develop our volunteer recruitment campaign so we can recruit over 150 volunteers.

Our mentors play a significant role in a vulnerable young person's life providing a positive and stable relationship. Many researchers agree that children and young people need positive relationships, rich learning opportunities and safe environments to support healthy brain development, strengthening links with the community, developing life skills, and having access to new social and recreational activities.

One of the most important protective factors in a child's development is the presence and availability of adults who can offer help and care; having a secure relationship with at least one significant person in their life.

Mentors role model a range of different things – from an example of appropriate behaviour, good decision-making, good personal hygiene practices, better food choices, engaging in exercise – that help young people to reach their full potential.

Our mentors are building transformative relationships to support a young person realise their value, develop greater self-confidence, have a more positive outlook on life and make better choices

The value of the time and efforts our mentors provide may not necessarily be something we can articulate in financial terms, but as we graduate our matches each and every time, we are able to capture and document the positive changes effected in that young person's life.

As always, I am grateful to the many volunteers that are so willing to give up a few hours of their week each week to build a friendship with a vulnerable young person.

They may not always see or know the impact they have on that young person's life, but I'd like to share with you an excerpt from a letter from a parent of one of the young people matched to a mentor this year which exemplifies the positive impact mentoring can have:

“Joanne is a volunteer with the TRY Mentoring program with a vision to help young people improve their quality of life, self-esteem and confidence among other goals.

I (father) enrolled my daughter into this program due to my daughter's pressing needs to overcome her suffering from being abused and neglected in the past, and wanted a positive female role model to help my daughter look forwards to the future. Joanne was matched with my daughter as her mentor in November of 2014.

Since then, the progress my daughter has made has far exceeded my expectations due to Joanne's continual commitment and efforts.

TRY MENTORING REPORT

Without fail, Joanne has spent time with my daughter weekly doing a variety of activities geared cleverly towards my daughter's ongoing needs. She has had countless phone conversations with my daughter to simply 'catch up', share experiences and gives advice for the coming week's events. Joanne not only mentors my daughter, but she interacts positively with my whole family encourage all of us to 'lift our spirits'. As a person, Joanne presents herself as non-judgmental and passionate about helping my daughter overcome her difficulties.

In the short time that my daughter has known and been mentored by Joanne I have seen a growth in: confidence.

- *a willingness to try new things.*
- *her ability to communicate emotions, concerns and fears.*
- *her ability to converse with friends, family and her school teacher with greater optimism and a positive outlook on things.*
- *not giving up or shying away from new foods, activities or people.*
- *making her own decisions.*

This list could go on.

It is hard and heartbreaking, as a father of a child who has been through severe trauma in her first years of life, to work with her daily anxieties that plague her everyday understanding and ability to function in our world. I have enormous praise for the work that Joanne has done for and with my daughter.

In my eyes it has been nothing short of fantastic to see my daughter rapidly grow towards an outgoing, positive and a well-rounded child. This has set the very foundation, in which my daughter can continually build on and grow, and I hope this friendship between my daughter and Joanne will continue past the TRY Mentoring program."

Tricia Ciampa

General Manager

MAJOR SUPPORTERS, TRUSTS AND FOUNDATIONS

Our many and varied programs and activities which benefit children and young people, and their families, are only made possible through the generosity of many others.

Through your support and generosity, you have assisted us in making a positive contribution and a constructive impact on many thousands in our community.

The Chairman and Board of Directors thank TRY's Volunteers and all of the nameless members of the general public who have generously provided their time and/or financial support to our programmes.

We also extend sincere appreciation to all the representatives of Private Foundations and Trusts, Public and Private Companies, as well as, representatives of Local, State and Federal Government.

Thank you to our contributors

COMMUNITY & BUSINESS

Bayside Medical Centre

Bellbird

Centre for Multi-Cultural Youth

Early Learning Association Australia (ELAA)

Hocking Stuart, Frankston & Langwarrin

KPMG

Lentara Uniting Care

Malthouse Theatre

RACV

Randstad

Rotary of Richmond

The MaxCap Group

Vision Australia

INDIVIDUALS

Athina Mercouriou

Julia Cabbage

Keith Louie

Melvyn Tozer

TRUSTS & FOUNDATIONS

Ardoch Youth Foundation

Besen Family Foundation

Joan & Peter Clemenger Foundation

RACV Good Citizen Foundation

William Angliss (Victoria) Charitable Fund

MAJOR SUPPORTERS, TRUSTS AND FOUNDATIONS

SCHOOLS

Hallam Secondary College
McClelland College

Naranga Special School

FEDERAL GOVERNMENT

Australian Children's Education & Care Quality Authority (ACECQA) Department of Education

STATE GOVERNMENT

Department of Education and Training Melbourne Magistrates Court of Victoria
Department of Health Human Services – Child Protection

LOCAL GOVERNMENT

City of Casey	Banyule City Council
City of Frankston	Corangamite Shire Council
City of Greater Dandenong	Hobson Bay City Council
City of Kingston	Moreland City Council
City of Manningham	Mornington Peninsula Shire
City of Melton	
City of Moonee Valley	
City of Playford	
City of Port Phillip	
City of Stonington	
City of Whittlesea	

ROLL OF HONOUR

William Mark Forster – Founder: 1883 – 1921

Date	President	Date	Treasurer
1908 – 1912	Sir M H Davies – Knighted 1890	1887 – 1890	Hon James Munro MLC
1913 – 1920	Mrs S T Staughton	1891 – 1897	Mr Albert Wiseman
1921 – 1925	The Countess of Stradbroke	1898 – 1906	Mr Albert Wiseman & Mr R Rippin
1926 – 1932	Lady Somers	1907 – 1923	Mr J R Rippin
		1924 – 1936	Mr E H M Ratcliff
Date	Vice President	1937 – 1941	Mr J C Pickford
1933 - 1936	Sir George Wales	1942 – 1960	Mr L W Foster
1937 – 1957		1961 – 1962	Mr M S Peden
		1963 – 1964	Mr G M Lloyds
Date	President	1965 – 1969	Mr W C Faulkner
1957 – 1959	Mr L W Forster	1970 – 1971	Mr R C Barrett
1959 – 1960	Mr Richard L Daniell	1971 – 1976	Mr Peter Dredge
1960 – 1969	Mr N Peter Andrews	1976 – 1977	Mr J B Hayton
1969 – 1998	Mr Ken Smith OAM	1977 – 2000	Mr Peter Dredge
1998 – 1999	Mr Peter Gilchrist CPA	2000 – 2007	Mr Ken Scott FCA
1999 – 2003	Mr Stuart Southwick OAM JP	2007 – 2009	Mr Ian Brown
2003 – 2007	Mr Kevin J McNeill JP	2009 – 2012	Ms Jovita Gartlan
2007 – Present	Ms Helen Robinett	2012 - Present	Mr Craig Bryan
Date	Secretary		
1887 – 1897	Mr John Darroh		
1908 – 1921	Mr F E Pausacker		
1921 – 1922	Mr J C Butler	Date	Chief Executive Officer
1922 – 1939	Mr W T Hughes-Jones	1956 – 1981	Mr Ken N Baldwin BEM
1940 – 1941	Mr Hugh Philip FVSA	1981 – 2003	Mr Kevin J McNeill JP
1941 – 1948	Mr N Burns-Priddle	2003 – 2007	Mr John Lanza
1948 - 1956	Mr H S Thorogood	2007 – 2012	Mr Damien Mowlam
2012 – Present	Mr Greg Lavis	2013 – Present	Ms Julia Cambage



Building 2

1st Floor

88 Ricketts Road

MT WAVERLEY, VIC 3149 AUSTRALIA

 8545 9500 |  8545 9599

 info@try.org.au |  www.try.org.au